



Client Advocate Job Description

Purpose:

The goal of pregnancy center ministry is to reach out and offer hurting people the love of Christ. This love is demonstrated by sharing life-affirming alternatives to abortion, ministering healing and reconciliation for those who have experienced abortion and offering eternal hope for the future in Jesus Christ.

Responsibilities:

1. Complete the training course as outlined by the director, and attend In-service meetings for continuing education regarding counseling methods and updated information.
2. Accurately describe our purpose, our services and our referrals.
3. Act as an advocate for the client by providing accurate information on all options for a positive pregnancy test.
4. Give emotional support and spiritual guidance as needed.
5. Uphold the center's policies regarding confidentiality, even when no longer a volunteer.
6. Conduct parenting classes that are part of the mentoring programs offered by the center.
7. Encourage single clients to consider abstinence, and make use of the introductory tools of the Sexual Integrity Program.
8. Purpose to present the Gospel of Jesus Christ to every client as God gives opportunity.
9. Record each client session by completing the client case file – intake form and client case notes.
10. Be willing to ask questions, get help from staff or make calls to find resources for clients.
11. Follow up with clients that give permission to be contacted.
12. Be willing to assist with general housekeeping chores and office help as time permits.

Qualifications:

Volunteers are the very heart of this ministry. Therefore we look for qualities that will meet with our values and assist with meeting our goals. The qualifications that are needed in pregnancy center ministry are:

1. Be a committed Christian who demonstrates a personal relationship with Jesus Christ as Savior and Lord. Be committed to prayer.
2. Exhibit strong commitment and dedication to the sanctity of human life and sexual purity.
3. Agree with and uphold our Statement of Faith, Care and Principle.
4. Be compassionate and have the ability to care for others by reaching out and being involved with them. Be non-judgmental.
5. Resolve personal issues and concerns prior to attempting to help others.
6. Have the ability to learn new skills and practice them.
7. Display a servant's heart.
8. Be committed to a woman-focused ministry. Address the unique needs of women realizing that we cannot preserve the life of the baby until we have touched the life of the mother.
9. Be dependable by being at the center for scheduled shifts. Be faithful to the ministry that God has given you.
10. Encourage single clients to consider abstinence.
- 11.

Supervisor: The Center Director

Time Commitment:

The center is generally opened every day 10AM – 4PM. Clients enrolled in the mentoring programs usually come once a week. It is ideal that a peer counselor come once a week in order to build trust and a relationship with the regular clients. The center will accept volunteers once a week, bi-weekly or monthly for an entire shift or part of a shift. It is however important that volunteer-service be regular and consistent.